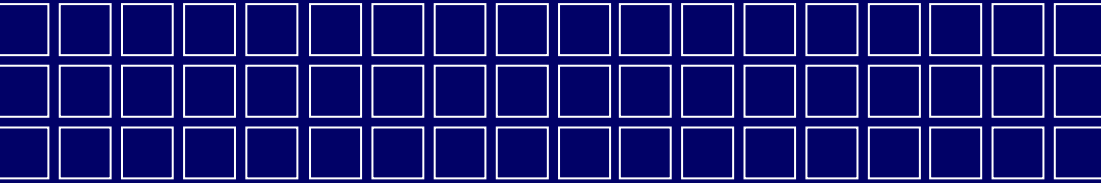


MARSH



 **TRENDTRACKER[®]**
The forefront of audit technology



TrendTracker: Powered by Marsh

TrendTracker is modular software designed to automate and manage *any* auditing process.

With TrendTracker you can:

- standardize your process,
- establish consistent reporting,
- instantly run custom reports,
- track recommendations,
- and manage all of your data within one integrated software solution.

TrendTracker Audits

The TrendTracker suite can be used to automate virtually any repeatable audit process. Examples of some of the audits in use with our clients are:

Compliance Audits:

- Environmental, Health and Safety
- Property
- Construction Safety
- Incident Tracking / Accident Investigation
- Security – Employee Overt/Covert Surveillance
- Security – Transportation Vulnerability Assessments
- Security – Physical Site Security
- Industry Specific regulations

Claims Audits:

- Quality Control
- Compliance Audits

Internal Audits:

- Corporate Governance
- Business Practices
- Professional Standards
- IT, etc.



TrendTracker Streamlines the total audit process

TrendTracker addresses 3 needs

Auditors

- Provides a standard, objective audit format
- Produces reports instantaneously

Facilities/Locations

- Provides access to action plans
- Ability to run reports
- Ability to conduct self assessments via the Web

Corporate/Home Office

- Access to company-wide action plans
- Run cross audit reports



The TrendTracker Modules: Designer

Customize your audits with the Designer Module*

- Create Question lists
- Sections
- Applicability Questions
- Multiple Choice
- Answer & Question Weighting
- Essay Question
- Reference Information
- Create forms and tables

**The Designer Module is used exclusively by TrendTracker Client Service to create your custom audits*

The TrendTracker Modules: Performer

Complete the Audit with a Standalone PC

- Answer questions
- Create findings & recommendations
- Run reports & graphs

Conduct audits on the move with a PocketPC or a TabletPC

- Fast, easy and portable data gathering





The TrendTracker Modules: TT-Web

Action Plan Tracking

- Create Action Plans
- Track Action Plans
- Respond to Action Plans
- Email Notifications
- Easy access for locations/facilities

Run Corporate Reports

- Run cross-audit reports
- Compare locations/facilities by audit trends, by region, or over time
- Reports are completely customizable

Online Auditing

- Perform Audits and Self Inspections via the Web
- Run Audit Reports online

Hosted by client on client's servers or hosted by Marsh through an ASP agreement

TrendTracker Benefits

TrendTracker allows you to:

- Consolidate your audit process
- Create a standard platform
- Produce objective, quantifiable metrics to compare the results of your audits over a period of time or between locations
- Reports are generated instantly, reducing report writing time up to 90%
- Flexibility in the audit protocols, workflow, reports and graphs ensure you get the data you need in your format consistently and accurately
- Implement corrective action plans rapidly by removing the clerical and administrative inefficiencies of the traditional paper method